



SUBJECT: Holiday Season

November 13, 2020

Dear Residents and Family Members,

We are all aware of the challenges the COVID-19 pandemic has created, we have navigated the path together discovering strengths previously unknown - truly something for which we can be thankful. As we head into the holiday season, we are provided with an opportunity to reflect on where we have been and be hopeful for the days ahead.

The pandemic has highlighted for all of us the importance of family and being connected in a meaningful way to those we love. It has also shown each of us that our actions impact others, and that our responsibility to each other is more important now than ever before.

Our holidays this year will be very different from what we are accustomed to, recognizing the impact of COVID-19 and working to ensure we minimize potential exposure for our residents, families and friends. We ask that you be cognizant of current protocols and guidelines, that you wear a mask that covers both your mouth and nose, that you maintain appropriate physical distancing of at least six feet from others and that you are thoughtful in determining essential tasks and visits.

Like you, our top priority remains the health, safety and wellbeing of our residents and team members, as well as maintaining the integrity of our community environment.

I'm reminded of a quote from Danielle Duckery, "Thanksgiving is a time to give, a time to love, and a time to reflect on the things that matter most in life." Working together, we have an opportunity to live this fully throughout the holiday season.

From all of us at Spectrum to each of you, we wish you safety and joy as you celebrate the upcoming holidays.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bradley Kraus".

Bradley Kraus
President & Chief Operating Officer

