

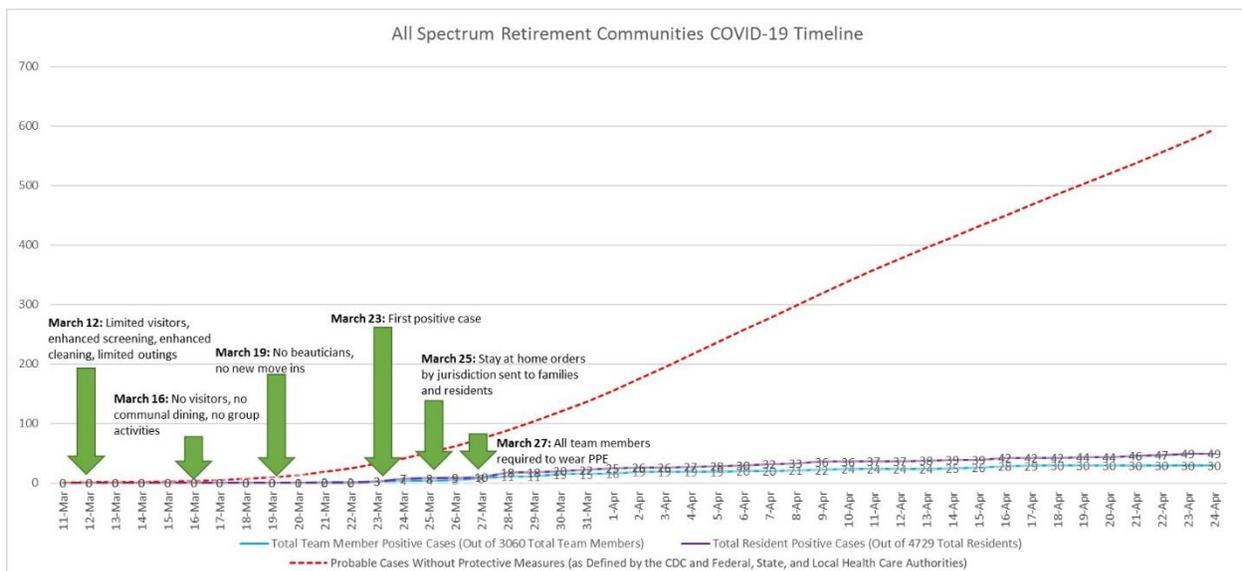
April 28, 2020

Dear Residents and Family Members –

As we begin another week of facing the COVID-19 virus head-on, our team members, residents, and families continue to show their strength and resiliency in navigating and accepting this challenging time. While we can't change the situation we are in, we can act proactively and with bravery as we move forward and shift the way we go about our daily lives. We are grateful to all of you for your perseverance through this fight – *thank you*.

We are all likely feeling the heaviness that this has on our lives and routines, but we must continue to show patience and caution when it comes to being around others. As a reminder, the best way to minimize the spread of COVID-19 is by physically distancing ourselves. Many states have recently extended their stay-at-home orders. While this is disappointing, we know it is done with intent and in an abundance of caution to keep our nation safe. We support this and will continue to adhere to guidelines and orders set forth by the CDC and federal, state, and local regulatory bodies. *Please join us in this commitment and do your part by staying at home and physically distancing yourself.*

Below is an updated chart of our interventions and positive cases to date. As a reminder, this data is on an aggregate level for all 48 communities across 10 states. We are fortunate that our communities continue to be minimally impacted by the virus. Only 1% of all residents and staff have tested positive for COVID-19.



Our team members are true front-line heroes and continue to work diligently to maintain the integrity and safety of our environment. The incredible efforts they have shown and commitment to safety are the reason we are able to remain minimally impacted.



For additional information, please refer to previous communications: spectrumretirement.com/covid-19-information/, or leave a message on our 24/7 Spectrum COVID-19 Hotline at **855-758-7010**. If you have further questions or concerns, always feel free to reach out to your community's Executive Director.

Again, we sincerely appreciate your positive messages, trust, and strength as we continue to fight this virus and remain #SpectrumStrong. Side by side, six feet apart.

Sincerely,

A handwritten signature in black ink, appearing to read "Bradley Kraus", with a horizontal line extending to the right.

Bradley Kraus
President & Chief Operating Officer