



April 6, 2020

To our Residents, Families, Team Members and Friends:

I hope this letter finds each of you staying healthy and remaining strong amidst the ongoing battle against the COVID-19 virus. Your continued support, understanding and messages of encouragement to our team members has been greatly appreciated.

This week marks six weeks of altered operations and community preparations to minimize the spread of the coronavirus. It is essential that you continue to support the enforcement of guidelines provided by the CDC and federal, state, and local regulatory bodies. For those embracing these guidelines, we thank you.

We can appreciate that these changes are tough to endure, but this crisis is not over, **and we cannot give up now**. State stay-at-home orders have been extended and new guidance is released daily. *Our precautionary behavior **must** continue*, and we appreciate your continued compliance for your own safety and the safety of those around you.

As our communities and families prepare to celebrate Passover and Easter, we require your commitment to remain in self-isolation and follow stay-at-home orders.

Again, we must stress how important it is for you and your loved one to practice appropriate social distancing and shelter-in-place. We cannot take the risk of allowing violation of these protocols, and residents that disregard these policies may not be allowed re-entry to the community until all COVID-19 restrictions have been lifted. Our community teams will be helping residents celebrate, and we encourage you to do the same in an appropriate way via phone calls, virtual video chats, and mail.

We strive to communicate with you and your family as information becomes available. Please refer to previous communications for additional information: spectrumretirement.com/covid-19-information/, or call our 24/7 Spectrum COVID-19 Hotline at **855-758-7010**.

If you have further questions or concerns, please reach out to the community's Executive Director.

Sincerely,

A handwritten signature in black ink, appearing to read "Bradley Kraus".

Bradley Kraus
President & Chief Operating Officer

